

ORA A GWM

# ORA FUNKY CAT



## SERVICE & WARRANTIES BOOKLET

<https://www.automotive-manuals.net>

## **IMPORTANT SAFETY INFORMATION**

GWM ORA Genuine Parts are designed and tested to meet your vehicles exact specifications, specifically regarding safety in operation. The quality, dimensions and materials used in their manufacture are identical to those used in production and are the only parts approved by GWM ORA.

GWM ORA are unable to guarantee the reliability or safety of your vehicle should you choose to use alternatively supplied parts. Additionally GWM ORA offer a full range of accessories that also meet these stringent standards and finally for additional peace of mind all GWM ORA Genuine Parts and Accessories purchased are covered by an industry leading 3 years or 60,000 mile warranty.

**VEHICLE IDENTIFICATION**

Registration No. ....

Date of Registration .....

Chassis No. ....

Motor No. ....

Selling Retailer .....

Address .....

.....

Retailer's Signature .....

**KEEP THIS SERVICE BOOKLET IN YOUR VEHICLE AT ALL TIMES FOR IDENTIFICATION PURPOSES**

## TO THE GWM ORA OWNER

Your ORA Funky Cat has been built to a high standard and has been thoroughly checked prior to leaving the factory to ensure many miles of trouble free motoring.

In addition your ORA Funky Cat is given a comprehensive pre-delivery inspection by your retailer, details of which, may be found on (pages 7-8) Once on the road your vehicle is covered by a comprehensive warranty package:

- **The standard 5 years unlimited mileage warranty**  
(see pages 4 - 6)
- **The Traction Battery 8 years / 100,000 miles warranty**  
(see page 4 - 6)
- **The 5 years 60,000 miles paint warranty**  
(see pages 4 - 6)
- **The 12 years anti-corrosion programme**  
(see pages 12 - 20)

As an GWM ORA vehicle owner you can expect a high standard of service from any of the officially appointed GWM ORA retailers located throughout the country, all of whom are listed on the GWM ORA website at:(gwmora.co.uk). Each and every one of them has a fully equipped workshop, staffed by GWM ORA trained technicians committed to provide the high-quality of service to match your vehicle.

## STANDARD LIMITED WARRANTY ON NEW GWM ORA VEHICLES

**The first owner and all subsequent owners of the vehicle during the warranty period are entitled to the benefits of the GWM ORA Standard Limited Warranty.**

### WHAT IS COVERED

- a) It is warranted that each new GWM ORA vehicle supplied by GWM ORA will be free of defects in materials or manufacturer's workmanship during the warranty period.
- b) Any officially appointed GWM ORA retailer in the United Kingdom will make any repairs, using new or remanufactured parts, to correct defects covered by this warranty.
- c) Except as otherwise indicated, this warranty covers your ORA vehicle for 60 month unlimited mileage, from the date of first registration or delivery of the vehicle to the original purchaser, or the date the vehicle is first put in use, whichever is earlier.
- d) Warranty repairs (parts and labour) will be made at no charge. A reasonable time must be allowed after taking the vehicle to the retailer for repairs.

## WHAT IS NOT COVERED

- a) Defects, malfunctions or failures following overloading, rallying or racing, speed trials, track use without prior authorisation from GWM ORA, negligence, modification, alteration, tampering, disconnection, improper adjustments or repairs, accidents, installation of parts not equivalent in quality and design to parts supplied by GWM ORA, add-on parts, improper maintenance or use of fluids, oils and/or lubricants other than those recommended.
- b) Cleaning and polishing, replacement of filters, worn brakes and any item performed under normal maintenance services. For full details see schedule of inspection and maintenance services contained in this booklet.
- c) Inconvenience, expenses or commercial losses, resulting from the loss of use of the vehicle (including, but not limited to, lodging bills, car rentals, breakdown recovery charges, other travel costs, loss of pay or other incidental or consequential damages).
- d) 'Environmental damages' resulting from airborne 'Fallout' (e.g. chemicals, tree sap, bird droppings etc), salt, hail, windstorms, lightning, etc.
- e) Any vehicle on which the odometer mileage has been altered.
- f) Routine recharging of air conditioning is not covered unless it is required as part of a warranty repair.
- g) The paint warranty excludes environmental damage and corrosion caused by stone/gravel impacts or salt/sea air damage.

## OWNER'S RESPONSIBILITIES

- a) As an owner of a GWM ORA vehicle, you are responsible for taking your vehicle to an officially appointed retailer or reputable service agent to obtain vehicle service. However warranty repairs must only be undertaken by an officially appointed GWM ORA retailer.
- b) You are responsible for the proper operation of your GWM ORA vehicle and its care and maintenance in accordance with the instructions found in the schedule inspection and maintenance services contained in this booklet. Any services must be carried out within one month or 1,000 miles either side of the due times or mileage as is applicable. Failure to adhere to the service schedule may result in your warranty being invalidated.
- c) You are responsible for keeping maintenance records since it may be necessary to confirm that the required maintenance has been performed on your vehicle.
- d) To maintain your vehicle to the highest standards, warranty repairs can only be undertaken at Authorised GWM ORA retailers and repairers as listed on the GWM ORA website at: (gwmora.co.uk).
- e) Following off-road use you must examine the underside of your vehicle for damage. Pay particular attention to any grass that may have collected around the braking, steering, drivetrain or suspension components.
- f) Regular cleaning and polishing.
- g) When you change your residence, you are requested to have the new address registered with your nearest officially appointed GWM ORA retailer.

## THINGS YOU SHOULD KNOW

### GENERAL

- a) Pursuant to this warranty, it is the intent of GWM ORA to repair, without charge, any fault that develops during the warranty period, as a result of any defect in materials or manufacturer's workmanship. This includes replacing service supplies (e.g. coolant, refrigerant, etc) if necessary, when making these repairs, providing the vehicle is not due for a service.
- b) Please note the distinction between the terms 'defect' and 'damage' as used in this warranty: 'defects' are covered because GWM ORA accept responsibility for any faulty materials or manufacturer's workmanship on any qualifying GWM ORA vehicle we have supplied. However, since GWM ORA has no control over 'damages' caused by, for example, collision, misuse or lack of maintenance which occur after your GWM ORA vehicle is delivered to you, these damages are not covered by this warranty.
- c) Normal maintenance is excluded from coverage under the warranty because it is the owner's responsibility to maintain the vehicle in accordance with the schedule of inspection and maintenance services contained in this booklet.
- d) For continued correct operation please ensure that air conditioning is operated regularly please see owner's manual for details.
- e) When you change your residence, you are requested to have the new address registered with your nearest officially approved GWM ORA retailer.

### SHEET METAL, PAINT AND OTHER APPEARANCE ITEMS

Sheet Metal, paint and other appearance defects in your vehicle at the time of its delivery to you are covered by this warranty. However, for your protection, if you do find any such defects, advise your GWM ORA retailer immediately, since normal deterioration of your vehicle's appearance due to its use and exposure to the elements is not covered by this warranty.

### PAINTWORK WARRANTY

The paintwork on your GWM ORA is warranted for 5 years either/or 60,000 miles against manufacturing defects in the paint material, paint treatment or corrosion on the panel surfaces.

### TRACTION BATTERY WARRANTY

The Traction Battery on your GWM ORA is warranted for 8 years either/or 100,000 miles against manufacturing defects. During the vehicles usage some battery capacity degradation will occur. This is normal and is not considered a Manufacturing defect. Provided that SoH value measured does not fall below 70% before the expiry of warranty period.

### PRODUCTION CHANGES

The manufacturers and officially appointed GWM ORA retailers reserve the right to make changes in vehicles built and/or sold by them at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold by them.

The statements contained herein do not affect consumer statutory rights and are in addition to any other remedies the owner may have under law.

# PRE-DELIVERY INSPECTION AND ADJUSTMENT SERVICE CHECKLIST

## PRE ROAD INSPECTION

- |  |   |  |
|--|---|--|
| • Lubricate and check operation of bonnet release mechanism. <input type="checkbox"/>                            | • Check/top up front trans-axle oil. <input type="checkbox"/>                                   | • Inspect fusible links for security. <input type="checkbox"/>   |
| • Check alignment of bonnet. <input type="checkbox"/>  | • Check/top up rear trans-axle oil. <input type="checkbox"/>                                    | • Examine light lenses for dust/water ingress. <input type="checkbox"/>  |
| • Lubricate and check operation of door hinges and lock mechanisms. <input type="checkbox"/>                     | • Check/lubricate jack and ensure jack and tool are correctly located. <input type="checkbox"/> | • Check operation of all lights. <input type="checkbox"/>  |
| • Check operation of windows manual/power. <input type="checkbox"/>  | • Check/top up washer fluid reservoirs. <input type="checkbox"/>                                | • Check operation of horn. <input type="checkbox"/>  |
| • Check central locking switches and mechanism for correct function. <input type="checkbox"/>                    | • Check wipers for quiet and effective operation. <input type="checkbox"/>                      | • Inspect steering column U/J's for serviceability. <input type="checkbox"/>   |
| • Lubricate and check operation of boot/ tailgate hinges and lock mechanisms. <input type="checkbox"/>           | • Check/adjust aim of washer jets. <input type="checkbox"/>                                     | • Inspect track-rod ends for security and installation. <input type="checkbox"/>   |
| • Inspect EV charging point cap for ease of operation and lubricate accordingly. <input type="checkbox"/>        | • Inspect road wheels for damage. <input type="checkbox"/>                                      | • Inspect rack boots for damage and oil seepage. <input type="checkbox"/>  |
| • Check/top up brake fluid reservoir. <input type="checkbox"/>   | • Check/adjust wheel nut torque. <input type="checkbox"/>                                       | • Check security of steering rack mounting. <input type="checkbox"/>   |
| • Check battery's charge and top up electrolyte level. (Excluding high voltage battery) <input type="checkbox"/> | • Check/adjust tyre pressures. <input type="checkbox"/>   | • Remove and discard plastic covers (if fitted) from brake discs. <input type="checkbox"/>                               |
| • Ensure battery cables are secure and coated with petroleum jelly. <input type="checkbox"/>                     | • Check seats for adjustability. <input type="checkbox"/>                                       | • Connect WEY Diagnostic tool and check all systems are functioning correctly and clear memory. <input type="checkbox"/> |
| • Check/top up coolant level. <input type="checkbox"/>   | • Check operation of folding rear seat. <input type="checkbox"/>                                | • Check/perform any recall campaign work or software updates. <input type="checkbox"/>                                   |
| • Check security of all hoses. <input type="checkbox"/>  | • Check seat belt function. <input type="checkbox"/>  | • Check eCall Activation. <input type="checkbox"/>   |
| • Check for coolant loss and rectify accordingly. <input type="checkbox"/>                                       | • Install fuses and initialise systems etc. <input type="checkbox"/>                            |  |
| • Check cooling fan & electrical connections for security. <input type="checkbox"/>                              | • Activate anti-theft systems. <input type="checkbox"/>   |  |

# PRE-DELIVERY INSPECTION AND ADJUSTMENT SERVICE CHECKLIST

## ROAD TEST INSPECTION

(Minimum 15 minutes)

- Check operation of all instruments.
- Check in car entertainment system operation and reception.
- Check operation of power sockets.
- Ensure operation of foot and hand brake.
- Check operation of hill-holder (if fitted).
- Check heating/ventilation system for correct operation.
- Ensure smooth operation of gear change.
- Check graphic monitor operation, functionality and settings.
- Check steering wheel for free play.
- Ensure steering is smooth and responsive.
- Check operation of cruise control (if equipped).

## POST ROAD INSPECTION

- Perform 4-wheel alignment check.
- Visually check for coolant/lubricant loss.
- Inspect power steering system for security.
- Inspect brake pipes/hoses for fluid loss.
- Ensure that external paint finish is blemish free.
- Ensure trim finishings are free of contamination and securely fitted.
- Ensure that all relevant documentation is completed and placed in the vehicle.
- Charge high voltage battery.

## PRE-DELIVERY INSPECTION

The P.D.I. on this vehicle has been performed in accordance with the approved schedule.

Retailer Stamp

Date

.....

Miles

.....

Signature

.....



# GWM ORA VEHICLE MODEL RANGE

## SCHEDULE OF INSPECTION AND MAINTENANCE SERVICES

| Maintenance Item                                  | Maintenance Interval<br>(number of miles or before the expiry of the time period indicated in months whichever occurs first) |    |    |    |    |     |     |     |     |                                   |
|---|--|----|----|----|----|-----|-----|-----|-----|-----------------------------------|
|   | x 1000 Miles   | 18 | 36 | 54 | 72 | 90  | 108 | 126 | 144 | severe driving<br>or off road use |
|   | or Months  | 24 | 48 | 72 | 96 | 120 | 144 | 168 | 192 |                                   |
| 1 AUXILIARY BATTERY                               |  |    |    |    |    |     |     |     |     |                                   |
| 2 TRACTION BATTERY COOLANT                        |  |    |    |    |    |     |     |     |     |                                   |
|   | change at not more than 4 years or 48,000 miles  |    |    |    |    |     |     |     |     |                                   |
| 3 HEATER COOLANT                                  |  |    |    |    |    |     |     |     |     |                                   |
|   | change at not more than 4 years or 48,000 miles  |    |    |    |    |     |     |     |     |                                   |
| 4 COOLING SYSTEM, HOSES / CONNECTIONS             |  |    |    |    |    |     |     |     |     |                                   |
| 5 e-TRANSAXLE FLUID                               |  |    |    |    |    |     |     |     |     | replace at<br>30,000 miles        |
| 6 BRAKE FLUID                                     | R  | R  | R  | R  | R  | R   | R   | R   | R   |                                   |
| 7 LUBRICATION OF BONNET AND DOOR HINGES / CATCHES |  |    |    |    |    |     |     |     |     |                                   |
| 8 DISC BRAKE PADS AND DISCS                       |  |    |    |    |    |     |     |     |     | 6 months                          |
| 9 BRAKE LININGS AND REAR DISC / DRUMS             |  |    |    |    |    |     |     |     |     | 6 months                          |
| 10 BRAKE LINES                                    |  |    |    |    |    |     |     |     |     |                                   |
| 11 TRACTION BATTERY (SECURITY/STATUS)             |  |    |    |    |    |     |     |     |     |                                   |
| 12 PARK AND SERVICE BRAKE OPERATION               |  |    |    |    |    |     |     |     |     |                                   |
| 13 FRONT AND REAR AXLE SHAFTS AND JOINTS          |  |    |    |    |    |     |     |     |     | 12 months                         |
| 14 STEERING AND SUSPENSION SYSTEMS                |  |    |    |    |    |     |     |     |     | 12 months                         |
| 15 OPERATION OF LIGHTS, WIPERS, WASHERS           |  |    |    |    |    |     |     |     |     |                                   |

# GWM ORA VEHICLE MODEL RANGE SCHEDULE OF INSPECTION AND MAINTENANCE SERVICES

| Maintenance Item                                  | Maintenance Interval<br>(number of miles or before the expiry of the time period indicated in months whichever occurs first) |    |    |    |    |     |     |     |     |                                   |
|---|--|----|----|----|----|-----|-----|-----|-----|-----------------------------------|
|   | x 1000 Miles   | 18 | 36 | 54 | 72 | 90  | 108 | 126 | 144 | severe driving<br>or off road use |
|   | or Months  | 24 | 48 | 72 | 96 | 120 | 144 | 168 | 192 |                                   |
| 16 ROTATE ROAD WHEELS FRONT TO REAR (IF REQUIRED) | P  | P  | P  | P  | P  | P   | P   | P   | P   | 12 months                         |
| 17 TYRE CONDITION AND INFLATION PRESSURES         | I  | I  | I  | I  | I  | I   | I   | I   | I   | 12 months                         |
| 18 FULL GEOMETRY CHECK (FRONT & REAR)             | PERFORM AS REQUIRED AT ADDITIONAL COST IF<br>ABNORMAL WEAR IS DETECTED   |    |    |    |    |     |     |     |     |                                   |
| 19 AIR CONDITIONING SYSTEM                        |  | I  |    | I  |    | I   |     | I   |     |                                   |
| 20 POLLEN FILTER(S)                               | R  | R  | R  | R  | R  | R   | R   | R   | R   |                                   |
| 21 RECALL CAMPAIGN WORK OR SOFTWARE UPDATES       | P  | P  | P  | P  | P  | P   | P   | P   | P   |                                   |
| 22 MIDTRONICS BATTERY CHECK (AUX BATTERY)         | P  | P  | P  | P  | P  | P   | P   | P   | P   |                                   |

## Key to symbols:

**I**: Inspect, correct or replace as necessary. **R**: Replace or change. **A**: Adjust. **P**: Perform

## CAUTION

- 1) The regular maintenance should be registered by your authorised GWM ORA Dealers. GWM ORA will not be liable for the consequences of failing to have the vehicle serviced by an authorised GWM ORA dealer or reputable service provider by the stipulated time or mileage.
- 2) Since airbags are safety features, they do not require regular maintenance. However we would recommend you visit your GWM ORA dealer every 5 years to have the diagnostic system memory checked to ensure your airbag system is functioning correctly.
- 3) Due to differences in model configurations, some service items may not apply to the vehicle you purchased, please use the standard appropriate to your actual vehicle.

## TO THE GWM ORA OWNER

Your new GWM ORA has been treated during manufacture to protect it against corrosion and this together with the programme outlined in this booklet enables GWM ORA to offer you the benefit of a twelve year warranty against rusting of the body panels or bodywork structure from internal to external surfaces (see terms and conditions).

Adhering to this programme will not only increase the service life of your vehicle, but a fully validated warranty booklet will also serve to enhance its resale value. It is therefore to your benefit to spend a few minutes of your time familiarising yourself with the terms and conditions of the warranty.

Even though this warranty expires after twelve years, we strongly recommend that you continue to have body inspection/services carried out at the prescribed intervals in order to increase your vehicle's service life and its resale value.

## BODYWORK CARE AND MAINTENANCE

Your vehicle has been designed and built to resist corrosion. Regular care and maintenance will continue to ensure the effectiveness of the anti-corrosion protection.

The recommendations set out below should therefore be followed:

- **Clean and polish the vehicle regularly and attend to any chips or scratches in the paintwork.**
- **Remove any compacted mud and hose the inside of the wheel arches regularly.**
- **The underside of the vehicle and the wheel arches should be thoroughly cleaned at least once a year, preferably after the winter.**
- **Cleaning additives that contain strong solvents or petroleum should not be used.**

# THE TWELVE YEAR ANTI-CORROSION PROGRAMME

## TERMS AND CONDITIONS

### WARRANTY PERIOD

GWM ORA hereby guarantee the vehicle specified in this booklet against rusting of the body panels or bodywork structure from internal surfaces to external surfaces for a period of twelve years from the original registration date or the date the vehicle was used whichever occurs first subject to the terms and conditions set out in this booklet.

This warranty is limited to the bodywork and body panels below the bottom of the window line.

### BODY SERVICES

The vehicle must be presented to an officially appointed GWM ORA retailer or reputable service agent at the following intervals for inspection, and if necessary retreatment **USING EXCLUSIVELY MATERIALS APPROVED BY GWM ORA** or of a certified equivalent quality.

- 1) 24 months after initial registration
- 2) 48 months after initial registration
- 3) 72 months after initial registration (Retreatment must be performed)**
- 4) 96 months after initial registration
- 5) 120 months after initial registration
- 6) 144 months after initial registration

Each of these inspection services must be performed within 1 month either side of the anniversary date of the vehicle's registration.

Each service must be recorded and validated by the GWM ORA retailer performing the service.

**The cost of the service is to be borne by the customer at the rate prevailing at the time of the service.**

(Consult your local GWM ORA retailer for details).

If the body services are not performed within the specified time limit, this warranty will be rendered null and void and cannot be reinstated by subsequent service.

### CLAIMS PROCEDURE

If an owner wishes to make a claim under the terms of the warranty the vehicle and this booklet should be presented to a GWM ORA retailer within thirty days of the rust damage becoming apparent. Any action deemed appropriate by the dealer will then be taken.

GWM ORA shall not be liable for any additional rust damage caused by the failure of the owner to present the vehicle to a GWM ORA retailer within the 30 day period.

## **BODY REPAIRS AND / OR REPLACEMENTS**

Should any part of the bodywork covered by this warranty require replacement, or if any such part is modified in any way, then these parts must be treated by a GWM ORA retailer within 14 days of such replacement or modification. The cost of such treatment will be borne by the vehicle owner save in the case where repairs or any replacement is effected pursuant to this warranty when the cost of the treatment will be borne by GWM ORA.

Failure to treat such parts of the vehicle USING MATERIALS APPROVED BY GWM ORA, or parts of a certified equivalent quality will invalidate the warranty on the components repairs, replaced or modified.

## **LIMITATIONS**

The liability of GWM ORA under this warranty shall be limited to:

- a) The repairs or replacement of parts affected by corrosion damage as deemed necessary by GWM ORA which shall be carried out by a repairer approved by GWM ORA.
- b) The cost of treatment of such repairs or replaced parts.
- c) The maximum aggregate liability of GWM ORA in respect of all claims made under this warranty shall not be in excess of two thirds of the trade value of the vehicle as specified in Glass's Guide at the time of repair. Once the payment of the maximum claim amount has been made this warranty shall be rendered null and void.

Under no circumstances shall GWM ORA be liable for any consequential loss howsoever caused.

## **EXCLUSIONS**

This warranty is not applicable to:

- a) Any vehicle used for motor sport competitions or which are subject to abnormal operating conditions.
- b) Corrosion damage to vehicles used in conditions which makes them susceptible to accelerate corrosion, e.g.exposure to acids, salts, chemical or corrosive agents.
- c) Corrosion damage to suspension components, brightwork, attaching parts and any other mechanical parts.
- d) Damage caused by external corrosion or inward penetration of the paintwork by corrosion.
- e) Rust damage to parts of the vehicle which due to the vehicle's construction cannot be rustproofed.
- f) Abrasions and stone chips that are left unattended can cause extensive damage and as such damage is not covered under the terms of this guarantee. It is imperative that such blemishes are attended to with the minimum possible delay.

## **GENERAL**

This warranty is transferable but you are asked to advise GWM ORA of any changes of ownership.

This warranty is in addition to any recourse you may have under law and in no way affects or limits your statutory rights.

## SECOND YEAR BODY INSPECTION

This portion to be completed and retained in the booklet

Your vehicle's next Body Service is due on:  
.....  
\_\_\_\_\_

Servicing Dealer  
.....  
\_\_\_\_\_

A/C No.  
\_\_\_\_\_

Signed  
.....  
\_\_\_\_\_

Date  
.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code     

Area Code       

Customer's Signature.....

## YEAR 2 STANDARD BODY INSPECTION

1) ENSURE UNDERBODY IS THOROUGHLY CLEANED

2) FLOOR LEVEL INSPECTION

- Examine the vehicle to verify that there are no signs of damage or blistering. Any areas that are damaged or show signs of flaking should be retreated. Pay particular attention to the following areas and ensure that all drainage points are clear.
- INSIDE DOORS
- BONNET
- DOORS
- OVER WHEELARCHES
- HEADLIGHT AREA
- BOX SECTIONS
- BOOTLID
- DOOR PILLARS

3) RECORD ANY EXTERNAL PAINT DAMAGE

## FOURTH YEAR BODY INSPECTION

This portion to be completed and retained in the booklet

Your vehicle's next Body Service is due on:  
 .....

\_\_\_\_\_  
 Servicing Dealer

.....  
 \_\_\_\_\_

A/C No.  
 \_\_\_\_\_

Signed \_\_\_\_\_

\_\_\_\_\_

Date \_\_\_\_\_

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code     

Area Code       

Customer's Signature.....

## YEAR 4 STANDARD BODY INSPECTION

1) ENSURE UNDERBODY IS THOROUGHLY CLEANED

2) FLOOR LEVEL INSPECTION

- Examine the vehicle to verify that there are no signs of damage or blistering. Any areas that are damaged or show signs of flaking should be retreated. Pay particular attention to the following areas and ensure that all drainage points are clear.
- INSIDE DOORS
- BONNET
- DOORS
- OVER WHEELARCHES
- HEADLIGHT AREA
- BOX SECTIONS
- BOOTLID
- DOOR PILLARS

3) RECORD ANY EXTERNAL PAINT DAMAGE

## SIXTH YEAR BODY INSPECTION

This portion to be completed and retained in the booklet

Your vehicle's next Body Service is due on:  
 .....

.....  
 Servicing Dealer

.....  
 A/C No.

Signed  
 .....

Date  
 .....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code     

Area Code       

Customer's Signature.....

## YEAR 6 BODY SERVICE

### RETREATMENT MUST BE PERFORMED

- 1) ENSURE UNDERBODY IS THOROUGHLY CLEANED
- 2) THE FOLLOWING AREAS SHOULD BE RETREATED:
  - Floor
  - Tailgate/boot lid seams and box-sections
  - Rear wing/quarter panel/C-post wheel arches and seams
  - Inside all pillars/box sections
  - Bonnet
  - Front box sections
  - Front wings and cavities
  - Front end and headlight area
- 3) THE FOLLOWING AREAS SHOULD BE RETREATED:
  - Underside
  - Sills
  - Underbody sections
  - Body floor supports
  - Any areas that are dry, appear to have been missed or where anti-corrosion materials are flaking.
- 4) RECORD ANY EXTERNAL PAINT DAMAGE



## EIGHTH YEAR BODY INSPECTION

This portion to be completed and retained in the booklet

Your vehicle's next Body Service is due on:  
 .....

---

Servicing Dealer  
 .....

---

A/C No.  
 .....

---

Signed  
 .....

Dealer Stamp

Date  
 .....

---

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code     

Area Code       

Customer's Signature.....

## YEAR 8 STANDARD BODY INSPECTION

1) ENSURE UNDERBODY IS THOROUGHLY CLEANED

2) FLOOR LEVEL INSPECTION

- Examine the vehicle to verify that there are no signs of damage or blistering. Any areas that are damaged or show signs of flaking should be retreated. Pay particular attention to the following areas and ensure that all drainage points are clear.
- INSIDE DOORS
- BONNET
- DOORS
- OVER WHEELARCHES
- HEADLIGHT AREA
- BOX SECTIONS
- BOOTLID
- DOOR PILLARS

3) RECORD ANY EXTERNAL PAINT DAMAGE

## TENTH YEAR BODY INSPECTION

This portion to be completed and retained in the booklet

Your vehicle's next Body Service is due on:  
 .....

.....

Servicing Dealer  
 .....

.....

A/C No.  
 .....

Signed  
 .....

.....

Date  
 .....

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code     

Area Code       

Customer's Signature.....

## YEAR 10 STANDARD BODY INSPECTION

1) ENSURE UNDERBODY IS THOROUGHLY CLEANED

2) FLOOR LEVEL INSPECTION

- Examine the vehicle to verify that there are no signs of damage or blistering. Any areas that are damaged or show signs of flaking should be retreated. Pay particular attention to the following areas and ensure that all drainage points are clear.
- INSIDE DOORS
- BONNET
- DOORS
- OVER WHEELARCHES
- HEADLIGHT AREA
- BOX SECTIONS
- BOOTLID
- DOOR PILLARS

3) RECORD ANY EXTERNAL PAINT DAMAGE

## TWELFTH YEAR BODY INSPECTION

This portion to be completed and retained in the booklet

Your vehicle's next Body Service is due on:  
 .....

.....

Servicing Dealer  
 .....

.....

A/C No.  
 .....

Signed  
 .....

.....

Date  
 .....

.....

Dealer Stamp

Damaged body work which has caused or may cause external corrosion has been noted below and should be rectified promptly.

Defect Code     

Area Code       

Customer's Signature.....

## YEAR 12 STANDARD BODY INSPECTION

1) ENSURE UNDERBODY IS THOROUGHLY CLEANED

2) FLOOR LEVEL INSPECTION

- Examine the vehicle to verify that there are no signs of damage or blistering. Any areas that are damaged or show signs of flaking should be retreated. Pay particular attention to the following areas and ensure that all drainage points are clear.
- INSIDE DOORS
- BONNET
- DOORS
- OVER WHEELARCHES
- HEADLIGHT AREA
- BOX SECTIONS
- BOOTLID
- DOOR PILLARS

3) RECORD ANY EXTERNAL PAINT DAMAGE

## 5 DOOR BODY INSPECTION CHART

Show inspection result on appropriate service card by entering appropriate defect code and area code.

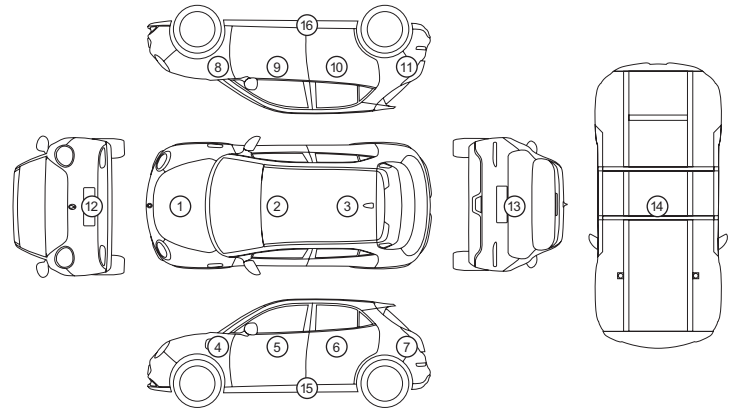
**A**: STONE DAMAGE

**B**: DENT

**C**: PAINT FAILURE

**D**: SCRATCH

**E**: SEAM CORROSION



## RETREATMENT AFTER BODY REPAIR

| DATE | AREA | RETAILER DETAILS |
|------|------|------------------|
|      |      |                  |
|      |      |                  |
|      |      |                  |
|      |      |                  |









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